# Use Cases

# BioScience & Healthcare



Cloud Creek Simplifies Data Management for Small to Mid-Size BioScience and Healthcare Firms in San Diego, Orange County and Los Angeles





Since 1996, Cloud Creek Systems has been a leading Oracle technology services provider and reseller to companies across the United States and Canada. Over the years, Cloud Creek has completed more than 1600 consulting engagements spanning over 300 valued customers. An Oracle Platinum Partner Cloud Creek delivers a range of services, from consulting to managed services to Oracle solution acquisition. Using a team approach, Cloud Creek provides the expertise organizations need to maximize the return on investment in their Oracle solutions.

#### Awards and Accolades

- 2015 CIOReview Top 20 Most Promising Database Solution Providers
- 2013 & 2012 Oracle Excellence Award – Oracle on Oracle
- 2013 & 2012 Oracle Excellence Award – Database, Engineered Systems
- 2009 Oracle Global Partner Award
- 2009 & 2007 Oracle Titan Award



### Database Monitoring 24x7x365 w/ local staff

An emerging Healthcare SaaS provider found that Cloud Creek's DBA Managed Services were a fraction of the cost of adding in-house DBA staff. Budget savings were spent on hiring more programmers to support the core SaaS application and keep up with customer demand for changes and new features. Cloud Creek's proactive support allows stakeholders to sleep at night knowing systems are being monitored 7x24.

## Database Migration and Skills Transfer

San Diego clinical development firm uses Argus application for customer services. Needed to transition skills from Microsoft to Oracle/Linux after Argus was acquired by Oracle. Cloud Creek engineered solution and onthe-job training to allow valued IT staff with deep business knowledge to stay on the job during transition and emerge with strong Oracle skills.

#### Data Warehouse Design and Data Integration

Los Angeles-area Hospital required data warehouse consolidation, integration and database security strategy and solutions. Cloud Creek designed multi-layered solution spanning Hardware and Software layers.

## Bucket of Hours 'How To' Support

Los Angeles-area Health Plan retains refillable 'bucket of hours' with Cloud Creek for 'ask the experts' as issues come up. They can talk to the same team members who are local employees and who are intimately familiar with their environment resulting in fast issue resolution.

#### Why Cloud Creek

Cloud Creek Systems deploys Oracle technology using Best Practice prebuilt templates developed over 21 years, which create fast results and rock solid systems for clients in San Diego, OC and LA. Services include Design and Deployment, Performance Tuning, Optimal product licensing, and 24x7 DBA Managed Services at low cost and with a passion for problem solving and customer success. After a first project, 97% of our clients hire us for additional projects. That's how we have served over 300 local clients with 1600+ projects and won 8 National Awards from Oracle in the last 10 years. Call us for a free consultation!